

/ CofaMove

STARTER GUIDESAFER TRADE IN YOUR POCKET



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GETTING STARTED

/ Technical specifications required

CofaMove is available after downloading from your reference store:

- App Store (iOS from V7.1) Store Pownload on the App Store
- Google Play Store (Android from V4.0) Google Play



CofaMove is also accessible on: m.cofanet.coface.com

■ IE browser(from 10) or other browsers

/ Login

User ID & Password Identical to your CofaNet ID.

Connection

Click "Connection" button to be directed to your personal contract per default as set in CofaNet.

/ Logout

Deconnection

For security reasons, CofaMove will logout automatically every 15 mins.



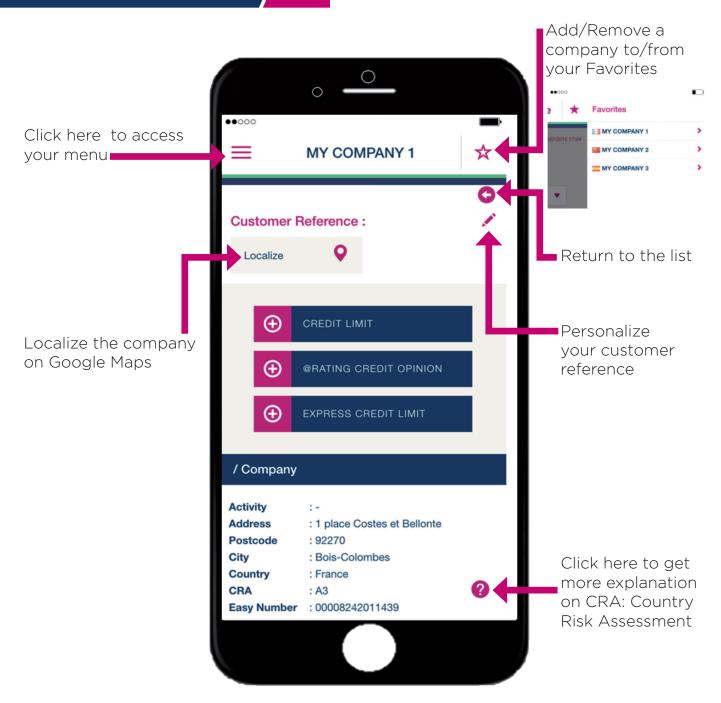
/ Tutorial

A tutorial will be displayed at first connection and then accessible via the menu. This tutorial will give you a quick overview of all the main functionalities of CofaMove.





TIPS





According to the terms of your contract, and to your profile, you have access to various products and features, allowing you to manage your trade receivables in a most time-efficient way.

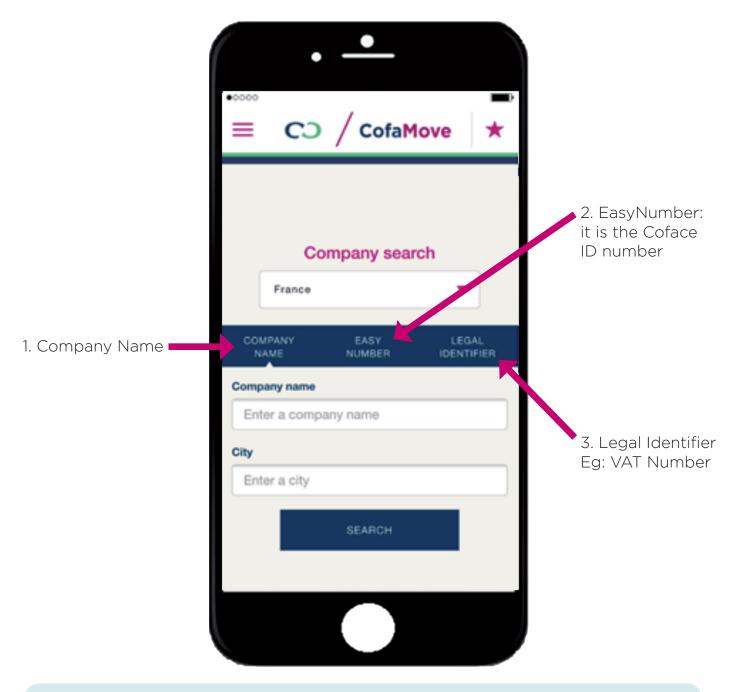


HOW TO SEARCH YOUR BUYER



/ Company Search

You can search your buyer by using various criteria:



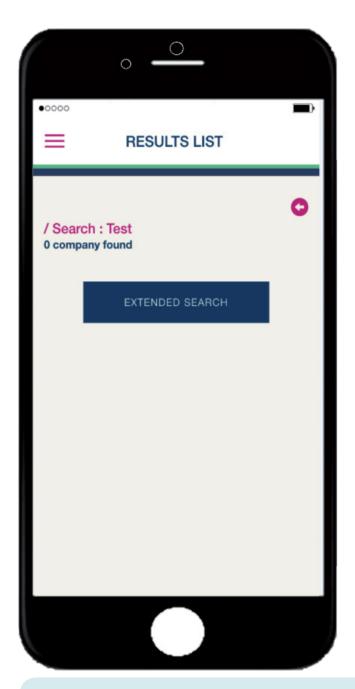


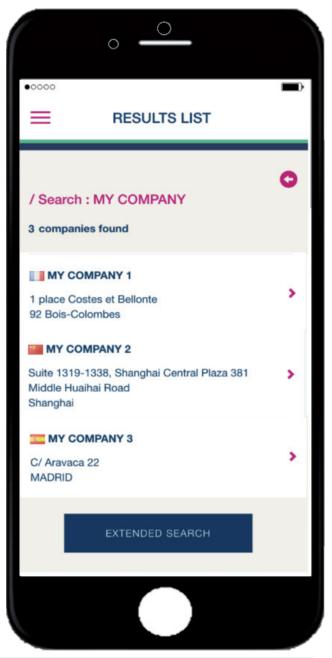
A legal identifier is generally the safest way to identify a company. Check carefully that the company selected is indeed your buyer.

SEARCH RESULT



- No result, extend your search
- A result list is displayed, select your buyer







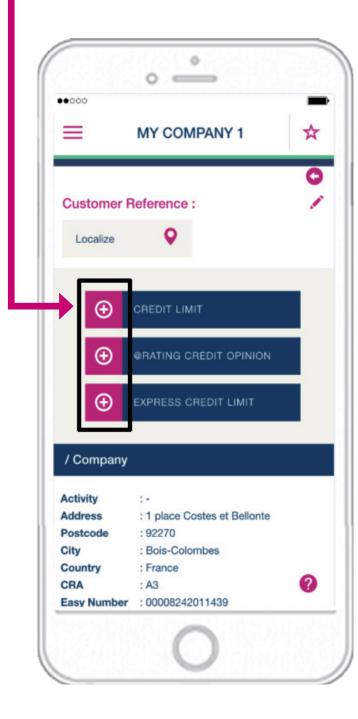
You can create a new company if you still have not found the appropriate company after the "extended search".



HOW TO MAKE A REQUEST

No existing product on this buyer:

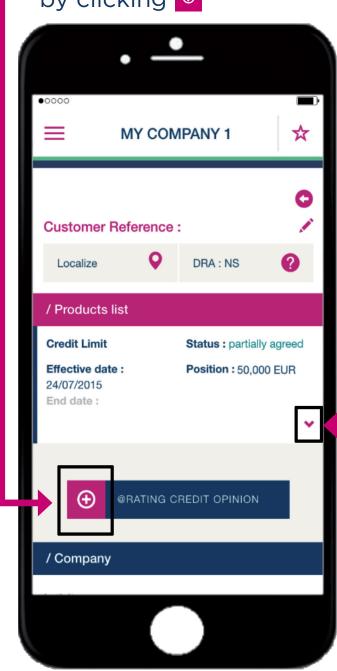
Order your product by clicking on the appropriate button



Existing product on this buyer:

Know more about your order by clicking

Order another productby clicking





HOW TO MODIFY YOUR EXISTING PRODUCT



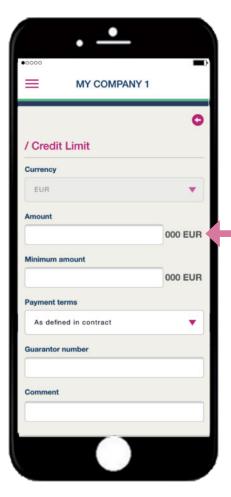
/ A product can be

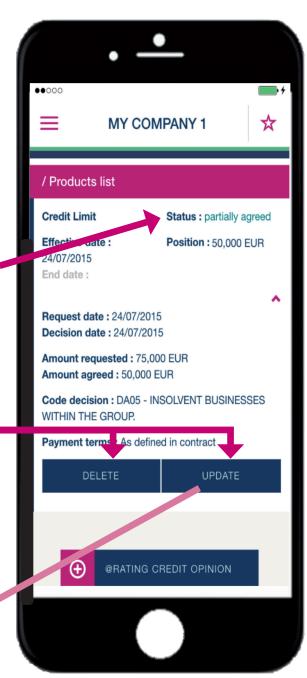
- Increased
- Reduced
- Deleted

at any time

You can visualize the decision status

Click here to apply for the modification of the existing decision





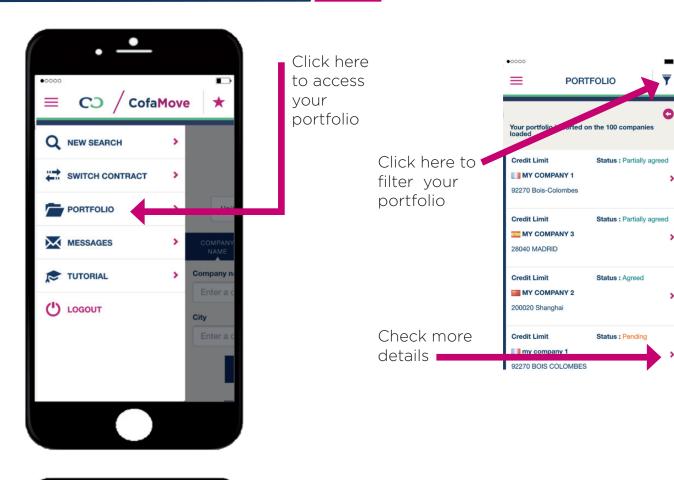
Fill in the information about your transformation request.

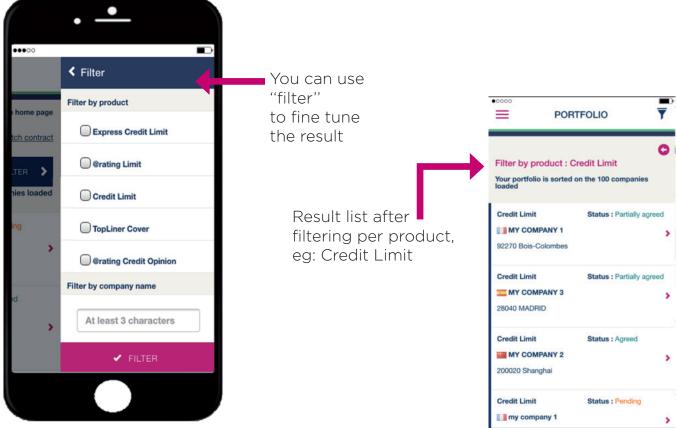
- -Amount required
- -Minimum amount per delivery
- -Payment terms (to choose from the list)
- -Guarantor number: The EasyNumber of the potential guarantor
- -Comment (if any)



PORTFOLIO OVERVIEW







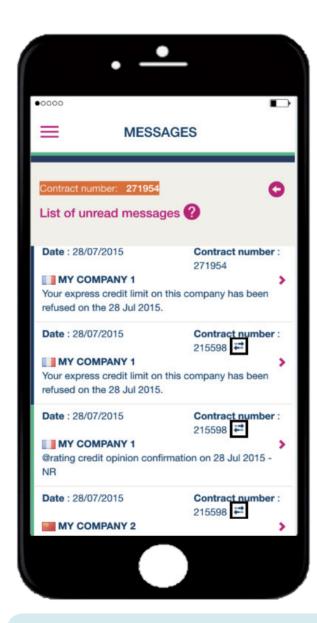
MESSAGES

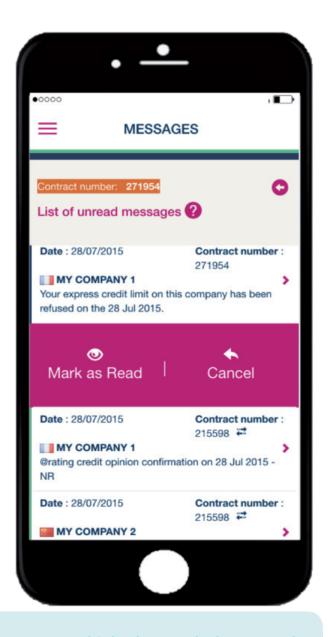


/ All messages are accessible via menu.

Discover the latest unread messages whatever the contract.

Slide one message to mark it as read or cancel the action.







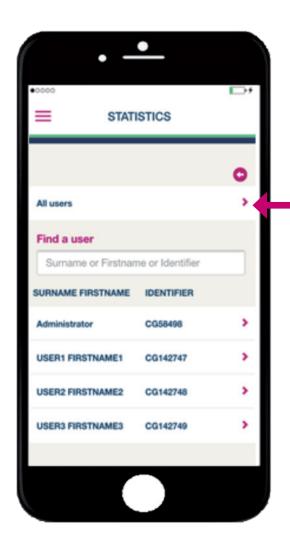
In case of multiple contracts, messages which do not belong to the selected contract are flagged with a " . You can switch contract by clicking on the concerned message.



STATISTICS

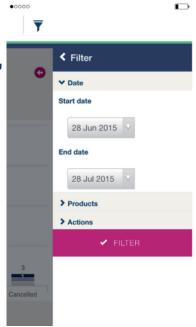


You can find detailed statistics of one user or all users.





You can filter your statistics results by date, by products or by actions.





This functionality is accessible via menu and is available only for the contract administrator.

FOR ADDITIONAL INFORMATION PLEASE CONTACT OUR SALES MANAGER OR VISIT OUR WEBSITE





